



The Superior Vision Plan  
designed especially for the  
National Radio Astronomy Observatory



National Radio Astronomy Observatory

## Easy to Use Benefits

- No claim forms or vouchers required
- No prior eligibility required
- No pre-notification required to receive services
- Personalized I.D. card sent to your home with imprinted plan design and benefits
- Use of the I.D. card is recommended but not required to receive services

## Using Your In-Network Benefits

- Identify yourself to the in-network provider.
  - » You can use your personalized I.D. card, but it is not required.
- Provider verifies your eligibility and benefits.
- Receive your services
  - Pay any applicable co-pays & non-covered upgrades.
- In-network provider submits all claims.
  - » No paperwork required from member

## Using Your Out-of-Network Benefits

- Call Customer Service for eligibility check and authorization number
- Receive your services
  - » Pay the non-network provider in full
- Obtain an itemized receipt or invoice
- Write in your name, address and authorization number
- Mail to Superior Vision for reimbursement
  - » Subject to out-of-network allowances schedule, less co-pay

## The Provider Network

37,000 + Providers Nationwide

- The Superior Vision Network includes:
  - Ophthalmologists
  - Optometrists
  - Opticians & Retail chain locations

### Provider Nominations

- Members may nominate a provider by:
  - Submitting a Provider Nomination Form
  - Calling Customer Service

## Your Vision Benefits

<b>Benefit</b>	<b>Frequency</b>	<b>Co-pay</b>	<b>Applied to</b>
<b>Eye Exam</b>	<b>12 months</b>	<b>\$10 Exam</b>	<b>Eye Exam</b>
<b>Lenses</b>	<b>12 months</b>	<b>\$15 Materials</b>	<b>Lenses &amp; Frame</b>
<b>Frame</b>	<b>24 months</b>		<b>Lenses &amp; Frame</b>
<b>Contacts</b>	<b>12 months*</b>		<b>Contact Lenses</b>
<b>Contact Lens Fitting</b>	<b>12 months</b>	<b>\$25 Fitting Fee</b>	<b>Contact Lens Fitting</b>

\*Contacts are in lieu of eyeglass lenses and frames benefit.

## Your Vision Benefits

Benefit	Type	In-Network	Non-Network
<b>Eye Exam</b>	Comprehensive	Covered in Full	M.D. to \$34 O.D. to \$26
<b>Single Vision</b>	Standard, Plastic/Glass	Covered in Full	Up to \$29
<b>Bifocal</b>	Standard, Plastic/Glass	Covered in Full	Up to \$43
<b>Trifocal</b>	Standard, Plastic/Glass	Covered in Full	Up to \$53
<b>Lenticular</b>	Standard, Plastic/Glass	Covered in Full	Up to \$84

## Your Vision Benefits

<b>Benefit</b>	<b>In-Network</b>	<b>Non-Network</b>
<b>Frame</b>	<b>Up to \$100</b>	<b>Up to \$47</b>
<b>Medically Necessary Contact Lenses</b>	<b>Covered in Full</b>	<b>Up to \$210</b>
<b>Cosmetic/Elective Contact Lenses</b>	<b>Up to \$100</b>	<b>Up to \$100</b>
<b>Standard CL Fitting Exam Fee</b>	<b>\$25 Copay</b>	<b>Not Covered</b>
<b>Specialty CL Fitting Exam Fee</b>	<b>\$25 Copay</b>	<b>Not Covered</b>

## Covered Pair Discount Features

Discounts On Upgrade Charges To Covered Pair Of Eyeglasses

- Available on special coatings or lens materials for your covered pair of lenses
- Special discounts available from participating providers.

## Covered Pair Discount Features

Discounts On Upgrade Charges To Covered Pair Of Eyeglasses

<b>BENEFIT</b>	<b>DESCRIPTION</b>	<b>Out-of-Pocket Cost Cap after 20% discount</b>
<b>Frame</b>	<b>Your covered frame</b>	<b>20% discount</b>
<b>Lens Add-on Charges</b>	<b>Factory Scratch Coat</b>	<b>\$13</b>
	<b>Ultraviolet Coating</b>	<b>\$15</b>
	<b>Std. Anti-reflect. Coat</b>	<b>\$50</b>
	<b>Hi-Index 1.6</b>	<b>\$55</b>
	<b>Polycarbonate</b>	<b>\$40</b>
	<b>Tints, Plastic, solid/grad.</b>	<b>\$25</b>
	<b>Tints, Glass</b>	<b>\$35</b>
	<b>Std. Transitions</b>	<b>\$80</b>
	<b>Std. Photochromics</b>	<b>\$80</b>
	<b>Other lens options</b>	<b>20% discount</b>

## Non-Covered Pair Discount Features

Discounts on an unlimited number of extra pairs of eyeglasses and contact lenses

- Discounts
  - 30% for frames
  - 30% for lenses
  - 20% for lens add-ons
  - 20% for contact lenses
  - 10% for disposable contacts
- Special discounts are available from participating providers



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## Additional Discount Features

- Refractive (LASIK) Surgery
- Selected in-network Board Certified ophthalmologists offer refractive surgery at 20% off their surgical fees (non-insured)
- Largest refractive network in the U.S. with over 800 surgeons



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## On-Line Contact Lenses

- Treated as an in-network contact lens allowance
- Approximately a 30% discount off retail
- All major brands & types of contact lenses
- Contacts are delivered direct to your home
- Visit [www.SVContacts.com](http://www.SVContacts.com)

## Monthly Rates (voluntary plan)

- Employee Only \$7.68
- Employee and 1 Dependent \$14.90
- Employee and Family \$21.88

## Biweekly Rates (voluntary plan)

- Employee Only \$3.54
- Employee and 1 Dependent \$6.87
- Employee and Family \$10.09

## Customer Service

- Toll-free Access Line:

800-507-3800

- Customer Service Hours:

- Monday to Friday      8 AM to 9 PM EST
- Saturday                11 AM to 4 PM EST



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## Customer Services

- All Customer Service Reps have on-line access to:
  - Individualized benefit information
  - Individualized eligibility status
  - Individualized claims information
  - Provider listings
  - Assistance with issues & special requests

## Essential Communications

- The Interactive Website for Members at: [www.SuperiorVision.com](http://www.SuperiorVision.com)
  - Benefits and plan design
  - Order or print duplicate ID cards
  - Order a hard copy provider directory
  - Verify your coverage & your family coverage
  - Search provider listings and print maps
  - Download forms
  - E-mail link for requests & messages

# Questions?